



Dates Covered: 2010-04-10 to 2010-04-17.

This bulletin reports events information compiled from sms-messages received from multiple representatives of four villages in South Kivu under the *Voix des Kivus* pilot project. The *Voix des Kivus* pilot is undertaken by Columbia University to examine the feasibility of using a decentralized SMS platform to obtain high-quality and real-time event data for South Kivu. Analysis of the consistency and quality of data received will be used in January 2010 to determine whether to scale up the system to the wider South Kivu area. Data collected through this system represents public event data volunteered by village representatives; it is reported here unedited (except for automated editing to avoid double counting). The completeness or accuracy of this data cannot be guaranteed by the project.

21. 2010-04-18



Map 1 *Voix des Kivus* operates in four villages in South Kivu.

| | Village 1 | Village 2 | Village 3 | Village 4 | Total |
|--|-----------|-----------|-----------|-----------|-------|
| Non empty messages | 27 | 9 | 36 | 12 | 84 |
| Non empty non practice messages | | | | | 0 |
| Events | 26 | 6 | 33 | 9 | 74 |
| 00 Nothing to report | 1 | 3 | 0 | 1 | 5 |
| 11 Presence of MONUC | 1 | 0 | 8 | 0 | 9 |
| 12 Presence of FARDC forces | 1 | 0 | 12 | 0 | 13 |
| 13 Presence of other armed groups | 0 | 0 | 0 | 0 | 0 |
| 21 Attacks on village by MONUC | 0 | 0 | 0 | 0 | 0 |
| 22 Attacks on village by FARDC | 0 | 0 | 0 | 0 | 0 |
| 23 Attacks on village by rebel group | 0 | 0 | 0 | 0 | 0 |
| 24 Attacks on the village by unknown group | 0 | 0 | 0 | 0 | 0 |
| 31 Civilian deaths (man) | 0 | 0 | 0 | 0 | 0 |
| 32 Civilian deaths (woman) | 0 | 0 | 0 | 0 | 0 |
| 33 Civilian deaths (child) | 0 | 0 | 0 | 0 | 0 |
| 34 MONUC deaths | 0 | 0 | 0 | 0 | 0 |
| 35 FARDC deaths | 0 | 0 | 0 | 0 | 0 |
| 36 Other rebel group deaths | 0 | 0 | 0 | 0 | 0 |
| 41 Rioting | 1 | 0 | 1 | 0 | 2 |
| 42 Looting/ property damage | 1 | 0 | 0 | 0 | 1 |
| 43 Violence between villagers | 0 | 0 | 0 | 0 | 0 |
| 44 Theft of development funds | 2 | 0 | 0 | 0 | 2 |
| 51 Kidnapping by FARDC | 0 | 0 | 3 | 0 | 3 |
| 52 Kidnapping by rebel group | 0 | 0 | 0 | 0 | 0 |
| 53 Arrival of Refugees or IDPs | 0 | 0 | 0 | 0 | 0 |
| 54 Departure of villagers as IDPs | 0 | 0 | 0 | 0 | 0 |
| 61 New outbreak of disease | 0 | 1 | 2 | 0 | 3 |
| 62 Civilian death due to disease | 2 | 5 | 3 | 1 | 11 |
| 63 Civilian death due to natural causes | 0 | 0 | 0 | 1 | 1 |
| 64 Sexual violence against women | 2 | 0 | 0 | 0 | 2 |
| 65 Sexual violence against men | 0 | 0 | 0 | 0 | 0 |
| 71 Flooding/heavy rain | 0 | 0 | 1 | 0 | 1 |
| 72 Large forest or village fire | 0 | 0 | 0 | 1 | 1 |
| 73 Earthquake | 0 | 0 | 0 | 0 | 0 |
| 74 Drought | 0 | 0 | 0 | 0 | 0 |
| 75 Crop failure/ plague | 7 | 0 | 0 | 1 | 8 |
| 81 Complaint against NGO | 0 | 0 | 0 | 0 | 0 |
| 82 Practice message | 3 | 0 | 0 | 0 | 3 |
| 83 Unclassifiable issue (followed by text) | 6 | 0 | 2 | 5 | 13 |
| 84 Security alert | 0 | 0 | 1 | 0 | 1 |
| 90 Blank | 1 | 0 | 6 | 4 | 11 |
| 91 Other | 0 | 0 | 3 | 2 | 5 |

Data range: 03/17/2010 to 04/17/2010

Table 1 This table gives the number of each type of event reported from each location. Identical messages received from different representatives in the same location within 24 hours of each other are treated as single reports.

Timeline: Events by Village



Table 2 Each point represents a unique reported event of a given type. Two reports of the same type received within 24 hours of each other from different reporters in the same village are counted as a single event. Event reporting has not been independently verified by *Voix des Kivus*.

| Date | Translated Message(EN) | Traduction du SMS (FR) |
|------------|--|---|
| 2010-04-10 | Hunger has started to take its toll due to crop failure. | La famine commence à se faire sentir après la destruction des champs. |
| 2010-04-10 | FARDC are getting trained by the Red Cross. | Les FARDC sont enseignées par la croix rouge. |
| 2010-04-11 | Two women fought and got injured because of a field. | Deux femmes se sont battues et blessées à cause d'un champ. |
| 2010-04-12 | FARDC passed by the village. | Les FARDC sont passées par le village. |
| 2010-04-12 | We got more crop failures. | Il y a eu beaucoup d'échec de production. |
| 2010-04-12 | MONUC helicopter hovered above the village. | L'hélicoptère de la MONUC survole le village. |
| 2010-04-13 | The NGO ACF [Action Against Hunger] provided hoes to the population in [****]. | L'ONG ACF [Action Contre la Faim] a distribué des hoes à la population de [****]. |
| 2010-04-13 | MONUC helicopter hovered above the village. | L'hélicoptère de la MONUC survole le village. |
| 2010-04-13 | There is a lack of drinking water in [****]. | Il y a manque d'eau potable à [****]. |
| 2010-04-14 | FARDC and MONUC helicopters hovered above the village. | L'hélicoptère des FARDC et de la MONUC survole le village. |
| 2010-04-14 | An old man and a child died due to disease. | Un vieil homme et un enfant sont décédés de suite d'une maladie. |
| 2010-04-14 | A man died due to disease. | Un homme est décédé de suite d'une maladie. |
| 2010-04-15 | MONUC helicopter hovered above the village. | L'hélicoptère de la MONUC survole le village. |
| 2010-04-15 | A woman died due to disease. | Une femme est décédée de suite d'une maladie. |
| 2010-04-15 | FARDC passed by the village. | Les FARDC sont passées par le village. |
| 2010-04-16 | Children are forced to work hard in quarries. | Les enfants sont forcés d'entrer dans les carrières et y travaillent dur. |

Data range: 04/10/2010 to 04/17/2010

Table 3 In addition to codes (as given on the previous page), village representatives can send text. This table provides these texts in both English and French; in the majority of cases *Voix des Kivus* receives these text messages in Swahili.